Driver Installation Notice for Windows 8 or 8.1

If there is a message popup during the installation of driver such as the message show below, it will be required to disable the Driver Signature Enforcement in Windows 8 or 8.1 before proceeding of driver installation.

€	
Windows encountered a problem installing the driver software for you	ur device
Windows found driver software for your device but encountered an error while attempting t install it.	to
DinoLite	
The hash for the file is not present in the specified catalogue file. The file is probably corrup been tampered with.	t or has
If you know the manufacturer of your device, you can visit its website and check the suppor section for driver software.	rt
	Close

Procedure

1. Open the Windows 8 Settings panel by pressing the Windows key + I keyboard combination. Click on **Change PC Settings.**



2. The PC settings panel will show up. Have the computer restart with steps as illustrated below for Window 8 or Window 8.1 respectively.

Windows 8

Select the **General** option, locate the "Advanced startup" section, then press the **Restart now** button.



Windows 8.1

a) Select the **Update and recovery** option.



b) Select the **Recovery** option, locate the "Advanced start-up" section, then press the **Restart now** button.



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3. Once the computer has rebooted, select the **Troubleshoot** option.



4. Then Advanced options.



5. Then Startup Settings.



6. Click on **Restart** to restart the computer again.



7. A list of startup settings will show up. Select the **Disable driver signature** enforcement option.



8. After the computer starts, plug in the Dino-Lite to the USB port.



9. Now open the Device Manager by pressing the Windows key + X keyboard combination and then select **Device Manager** from the menu.



10. Look for devices with yellow "!" or "?" under the "Imaging devices" category. Right click on it and select **Update Driver Software...**

> CA DE ATA/ATAPI	controlliers
a 濁 Imaging device	s
h USB20 Cam	Update Driver Software
Processors	Disable
) & Sound, video ar	Uninstall
 O Storage control Sostem devices 	Scan for hardware changes
> 🖗 Universal Serial	Properties

11. In the Update Driver Software window, select the **Browse my computer for driver software** option.



12. Then select the Let me pick from a list of device drivers on my computer option.

Bro	vse for driver software on y	our computer			
Searc	n for driver software in this location:				
C:\F	rogram Files (x86)\Common Files\sr	ip2std	~	Browse	
					
 ✓ In 	lude subfolders				
ln.	lude subfolders				
⊻ In	lude subfolders				
⊡ In	lude subfolders				
v in	lude subfolders Let me pick from a list of di This list will show installed driver so	evice drivers on my ftware compatible with the	comp e devic	outer e and all driver	,
v In	lude subfolders Let me pick from a list of do This list will show installed driver so software in the same category as th	evice drivers on my ftware compatible with the e device.	comp e devic	outer e and all driver	
	lude subfolders Let me pick from a list of de This list will show installed driver so software in the same category as th	evice drivers on my ftware compatible with the e device.	comp e devic	outer .e and all driver	r

13. Select the device driver from the model list (**DinoLite Plus and Pro** for AM3X3/AM311S/AM4XX, or **DinoLite** for AM211/311) and then press

the Next button.

Note: If can't find the device driver from the model list, try to manually select the driver by clicking *Have Disk*. Then select the **snp2std** folder (AM3XX/AM4XX) or **snpstd3** folder (AM211) located at: C:\Program Files (x86)\Common Files\.

- 14. Select the device driver for your model series (refer below for which device driver to choose) and then press the **Next** button.
 - For <u>Dino-Lite Plus and Pro series</u> (AM3X3/AM311S and AM4XX), choose **DinoLite Plus and Pro** from the model list like the image below.

Note: If can't find DinoLite Plus and Pro, press on *Have Disk*. Then select the snp2std folder located at: C:\Program Files (x86)\Common Files\snp2std

• For <u>Dino-Lite AM211/ AM311</u>, choose **DinoLite** from the model list.

Note: If can't find DinoLlite, press on *Have Disk*. Then select the snpstd3 folder located at: C:\Program Files (x86)\Common Files\snpstd3

📀 🗕 Upda	te Driver Software	- DinoLite Plus a	nd Pro	×
Select th	ne device driver yo Select the manufacture disk that contains the d	ou want to instal r and model of your h friver that you want to	I for this hardwa nardware device and nistall, click Have Di	are. then click Next. If you have a isk.
Show c	ompatible hardware			
This of Tell r	driver is not digitally s ne why driver signing i	igned. s important		Have Disk
				Next Cancel

15. Now the Windows Security dialog as shown below should pop up. Select **Install this driver software anyway** to continue installation.



16. When the installation is complete a message will show like the one below.

۲	Update Driver Software - DinoLite	×
	Windows has successfully updated your driver software	
	Windows has finished installing the driver software for this device:	
	DinoLite	
	Close	