Driver Installation Notice for Windows 10

If the following popup window appeared during the driver installation, you will need to disable the Driver Signature Enforcement in Windows 10 before proceeding to driver installation.

Win	dows encountered a problem installing the driver software for your device
Wind	ows found driver software for your device but encountered an error while attempting to l it.
) Ol	DinoLite
The h been	ash for the file is not present in the specified catalogue file. The file is probably corrupt or has tampered with.
lf you sectio	know the manufacturer of your device, you can visit its website and check the support n for driver software.

To disable driver signature verification, please perform the following steps:

Select the Start II button (or hold down the Windows II key + I), then select Settings > Update
 & security > Recovery, and then click the "Restart now" tab on the Advanced Startup section.



2. Once your Computer has rebooted, you will need to choose the **Troubleshoot** option.

Cho	ose an optio	n	
→	Continue Bit and continue to Windows 8	Ċ	Turn off your PC
0	Use a device Use a USB drive, network connection, or Windows recovery DVD		
11	Troubleshoot Refeats or reset your PC, or use advanced tools		

3. Then select the Advanced options > Startup Settings.

	\odot Advanced options
Refresh your PC If your PC sin't running well, you can refresh it without losing your files	System Restore Use a matcher point recorded on your PC to readows Windows
Reset your PC If you want to remove all of your files, you can reset your PC completely	System Image Recovery Recover y Recover y Recover y Recover y Recover Windows surg a specific system image file
	Automatic Repair Tra problems that keep Windows from loading

 You will need to restart your computer one last time. Before your PC reboot, select the Disable driver signature enforcement option by clicking the 7 key.

€	Startup Settings	Startup Settings
	Restart to change Windows options such as:	Press a number to choose from the options below:
	Enable forw-resolution video mode Enable debugging mode Enable boot lisgging	Use number keys or functions keys F1-F9.
	truble Salle Mode Disable driver signature enforcement	1) Enable debugging
	Disable early-launch anti-malware protection Otsable automatic restart on system failure	2) Enable boot logging
		3) Enable low-resolution video
	Restart	4) Enable Safe Mode
		5) Enable Safe Mode with Networking
		6) Enable Safe Mode with Command Prompt
		7) Disable driver signature enforcement
		8) Disable early launch anti-malware protection
		9) Disable automatic restart after failure
		Press F10 for more options
		Press Enter to return to your operating system

5. Once you are back in Windows, you can start install the driver. During the installation, Windows will inform you that it can't verify the publisher of this driver software. Choose "Install this driver software anyway" to complete the installation.

×	Windows can't verify the publisher of this driver software
	\rightarrow Don't install this driver software
	You should check your manufacturer's website for updated driver software for your device.
	\rightarrow Install this driver software anyway
	Only install driver software obtained from your manufacturer's website or disc. Unsigned software from other sources may harm your computer or stea information.

6. Connect the Dino-Lite to the USB port to start DinoCapture2.0.

If you still have problem using Dino-Lite after disabling the Driver Signature Enforcement, please check if the device driver is in a problem state.

 Open the Device Manager by pressing the Windows key + X. Select Device Manager from the menu.



2. Under the **Imaging devices** list, device that marked with a symbol of black "!" on a yellow field, or green "?" indicates that there is a problem with the device. Right click over the device, and select **Update Driver Software...**



3. In the Update Driver Software window, select the **Browse my computer for driver software** option.

+	Search automatically for updated driver software Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation
	Settings.
-	Locate and install driver software manually.

4. Then select the Let me pick from a list of device drivers on my computer option.

Brow	vse for driver software on your com	nputer	
Search	for driver software in this location:		
C:\Pi	ogram Files (x86)\Common Files\snp2std	~	Browse

5. Select the device driver from the model list (Dino-Lite Plus and Pro for AM3X3/AM311S/ AM4XX, or Dino-Lite for AM211/311), and then press the Next button.

Note: If you can't find the device driver from the model list, try to manually select the driver by clicking **Have Disk**. Then select the **snp2std** folder (AM3XX/AM4XX) or **snpstd3** folder (AM211) located at: C:\Program Files (x86)\Common Files\.

4

6. Select the device driver for your model series (refer below for which device driver to choose), and then press the **Next** button.

Select	t the	devic	e drive	r you	want	to ins	tall fo	or this	hardv	vare.			
	Se di:	lect the k that c	manufac ontains t	turer ar he drive	nd mod er that y	el of yo ⁄ou war	ur hard nt to ins	ware de tall, clic	evice an k Have	d then cl Disk.	lick Ne	xt. lf yo	u have a
	w.cor	opatible	hardwar	e									
Superior Superior	vv c01	Patible											
Mode	l noLite	Plus an	d Pro										
	noLite	Plus an	d Pro		 								

For Dino-Lite Plus and Pro series (AM3X3/AM311S and AM4XX), choose **DinoLite Plus and Pro** from the model list like the image below.

Note: If you can't find DinoLite Plus and Pro, press on **Have Disk**. Then select the snp2std folder located at: C:\Program Files (x86)\Common Files\snp2std

For Dino-Lite AM211/ AM311, choose **DinoLite** from the model list.

Note: If you can't find DinoLite, press on **Have Disk**. Then select the snpstd3 folder located at: C:\Program Files (x86)\Common Files\snpstd3

7. A Windows Security dialog similar to the screenshot should popup. Select **Install this driver software anyway** to continue the installation.



8. After the installation has completed, you will see the window as below.

📀 🗕 Update Driver Software - DinoLite	X
Windows has successfully updated your driver software	
Windows has finished installing the driver software for this device:	
DinoLite	
	Close